

If you have experience working on an IT Helpdesk or as a network administrator and you are smart, hard working, and good with people we may have the perfect position for you. We are a small but growing IT consulting firm with offices in Rocklin, CA and South Lake Tahoe, CA looking for an experienced IT professional to join the team.

Your job would be to support our small to medium sized business clients. You would be responsible for handling desktop support (Windows XP/Vista/7, Mac OSX, MS Office, email, remote access, etc.), server administration (Windows Server 2008 AD, Exchange, SQL, IIS), VMWare vSphere, Citrix XenApp, XenDesktop, Netscaler, SonicWALL & Vyatta firewalls, networking, software troubleshooting, and much more. You will be a part of our expert Citrix team responsible for the design, development, implementation and ongoing maintenance of our Citrix platform. You will be responsible to recommend alterations and enhancements to improve quality and service. This job includes a fair amount of helping clients with their computer issues (over the phone and by email), so customer service is paramount. This job also includes it's share of in house project/maintenance work on our internal infrastructure that we have built out over the past 7 years to support our unique array of hosted services.

Unlike your typical IT job where you have to know a lot about a few technologies, this job requires you to know a lot about a great many technologies. Previous experience in an IT consulting role in small business environments will be a huge bonus. We work with a wide range of clients with extremely varied IT environments, so the ability and passion to master new technologies quickly is key. That's what makes the job so perfect for career IT professionals -- each day brings new challenges and new opportunities for learning. To succeed in this position, you have to be charming and good at troubleshooting computer issues. It doesn't hurt if you have a generally positive outlook on life and a razor sharp intellect. Most importantly you have to be passionate about technology and motivated to improve your IT knowledge and skills. If you don't genuinely enjoy your work as an IT professional you won't fit in here!

Please feel free find out more about what we do at <http://www.inetinc.net>. If you are still interested, please **EMAIL YOUR COVER LETTER AND RESUME IN PDF FORMAT** to [careers@inetinc.net](mailto:careers@inetinc.net). The cover letter is extremely important. Please introduce yourself, tell us why you are interested in this position, and what skills and experience you possess that would make you a good candidate. We use the cover letter to get a sense of your personality and gauge your communication skills. It's actually more important than the resume. We're not asking you to write a book, just a couple paragraphs. In fact, don't apply if you just plan on submitting your resume without a cover letter because it's a waste of time. If we like your cover letter and resume, we'll send some follow-up interview questions and take it from there. We look forward to hearing from you!

Things we are looking for:

- Previous experience in a helpdesk role
- Previous IT consulting experience in small business environments (not required but a huge bonus if you have it)
- At least 3-5 years of experience in a technical support position
- Mind-blowing intelligence and troubleshooting skills

- Excellent customer service skills
- Superb communications skills
- A history of high achievement in school, previous jobs, and life in general

Required Technical Experience:

DO NOT APPLY UNLESS YOU HAVE THE FOLLOWING EXPERIENCE!

- Citrix XenApp,
- Citrix Profile Management
- Citrix XenServer
- Citrix Netscaler (LB, GSLB, AG, WI)
- Advanced Knowledge of various flavors of linux
- Vyatta Router (Advanced Cisco CLI is good) NAT, Routing, Firewall, VLAN, QOS

Preferred Technical Experience:

- Nexenta Storage Solutions
- SonicWALL/Untangle
- CloudStack
- OpenStack

Please do NOT apply for this position if:

- You are a career programmer
- You have no experience in a job like this, you are fresh out of tech school, or you have recently decided to make a career switch to the IT profession. Sorry, this is not an entry level job.
- You are not 100% passionate and committed to a career as an IT professional
- You are not comfortable in a customer service role
- You are not able to commit to a full-time position
- You have average or below-average social skills. Again, sorry.

Official and Unofficial Perks

- We are still small enough that every employee can have a profound influence on the direction of our company and service offered.
- We are profitable, no investors to pull the plug!
- Free food and drinks, everyone get to pick their favorite item to have stocked
- Company typically provides lunch several times per month
- Everyone gets a cell phone and laptop or tablet device with internet connectivity.
- Company pays 75%-90% of medical, dental and vision plans.
- HSA Accounts for non-reimbursed Medical Care
- 10 days PTO (paid time off) & Holidays